

ITAC Free Loan & Voucher Program

About ITAC

Our purpose is to provide telecommunications access to people who are Deaf, Hard of Hearing, Late Deafened, Speech-Disabled and Deaf-Blind. We accomplish this by providing the Illinois Relay Service and issuing equipment that ranges from amplified telephones to Braille phones.

Voucher Program – the user owns and is responsible for the upkeep of the equipment. Participants in good standing are eligible for a new voucher every four years. ITAC's vouchered equipment includes the following:

- Amplified Telephones
- CapTel
- TTYs

Loan Program – ITAC owns and provides normal upkeep of the equipment. The Loan program covers repair and exchange services under circumstances of normal wear and tear. Any damage to equipment deemed to be “user abuse” is charged back to the user. ITAC's loaned equipment includes the following:

- CapTel
- TTY with LVD
- Braille phone

Selection Centers- Trained staff will help participants to test the various equipment to see which one best meets their needs. Visit the ITAC website at www.itactty.org to find a Selection Center near you.

What are the eligibility requirements?

- The person requesting a tty must be certified as deaf, hard-of-hearing or speech-impaired by a licensed physician, speech-language pathologist, audiologist or designated DHS/DRS counselor.

- You must be a legal resident of the State of Illinois.
- You must have working landline telephone service at the address you show on your application form.
- There is no minimum age or income level required to be eligible for the program.

Statewide organizations representing the deaf, hard-of-hearing or speech-impaired may also be eligible to receive these units. Such organizations are required to file a petition directly with the Illinois Commerce Commission.

How can I apply?

If you would like an application packet or more information, call or write to:

ITAC
3001 Montvale Drive, Suite D
Springfield, IL 62704
1-800-841-6167 Voice/TTY

Or download an application at www.itactty.org

(information obtained from the ITAC website www.itactty.org)